

GAMART.COM.AU USER GUIDE

NEW FEATURES

Carefully crafted based on the feedback we have received from you, our customers, we have integrated some features which we believe will provide you with an optimised shopping experience.

1 Dynamic “Same Day Dispatch” Timer

At a glance, you now know how much time you have left to meet same day dispatch requirements.

2 More Ways to Search

Easily find what you need by customising your search with specific variables such as brand, attributes, and product type.

3 Product Selection Tool

Identify the perfect product for your project with ease just by answering a series of questions.

CLICK OR SCAN TO WATCH THE DEMO

4 Comparison Tool

Compare the features and attributes of up to 5 products simultaneously.

CLICK OR SCAN TO WATCH THE DEMO

5 Custom Slitting

No more phone calls or waiting for slitting requests; now you can do it all online.

6 Shopping Lists

Create and manage multiple shopping lists to better organise your purchases and add them to cart all at once for swifter checkouts.

CLICK OR SCAN TO WATCH THE DEMO

7 Favourites

Quickly save products to your personal favourites for easy access.

CLICK OR SCAN TO WATCH THE DEMO

8 Pick Up-In-Store

Don't want to wait for delivery? Organise pick-up from the GAM site of your choice.

ACCOUNT USER-GUIDE

HOW TO LOGIN AT LAUNCH FOR EXISTING ACCOUNTS

In order to login to the new gamart.com.au for the first time, we require all existing online account users to reset their password.

- 1 Click the “Login/Register” menu item on the top right hand side of the screen
- 2 Click “Forgot Password” below the “Create an Account” Button
- 3 You will receive an email prompting you to change your password.
- 4 After changing your password, you should now be able to log in.

Handy Tip!

Not receiving an email to reset your password? Your account may not have been migrated. Please create a new account using the steps outlined below. If you have an existing account with us, use your existing account email to access your order history.

CLICK OR SCAN TO WATCH THE DEMO
Resetting Your Password



HOW TO CREATE A NEW ACCOUNT

Simply go to the login/register screen, click “**Create an Account**”, and follow the prompts.

CLICK OR SCAN TO WATCH THE DEMO
Creating an Account



SIGN INTO YOUR ACCOUNT

Sign In with Facebook
 Sign In with Google

OR

Remember Me

protected by reCAPTCHA
Privacy - Terms

Sign In

[Create an Account](#)

[Forgot Password?](#)

graphic art mart What can we help you find today?

Press **F11** to exit full screen

Products
Brands
Resources
Our Stores

MY ACCOUNT

My Account

- Manage Users
- Address Book
- Saved Cards
- Order History
- Shopping Lists
- Favourites
- Manage Social Sign-Ins
- Sign Out

Account Information

Customer Details

Test Web-Magento COD Customer
COD TEST
webmaster@mmplastics.com.au
03123456765

Edit Details **Change Password**

Address Book

Default Billing Address

You have not set a default billing address.

Default Delivery Address

You have not set a default address.

Edit Address Book

My Store

Store Details

North Rocks
3B Lenton Place
North Rocks, NSW 2151
(02) 8843 0299
nsw@gamart.com.au

View All Stores

Recent Orders

| Order # | Date | Order Total | Order Status | Action |
|---------------|----------|-------------|---------------|-------------------------|
| Generating..* | 07/12/22 | \$25.55 | Generating..* | View Or |
| Generating..* | 09/12/22 | \$277.50 | Generating..* | View Or |

ACCOUNT USER-GUIDE

CHANGING EXISTING DETAILS

Once logged in, customers will be able to manage/change contact, billing details and shipping information.

MANAGING CUSTOMER ADMIN ACCOUNTS AND ADDITIONAL ACCOUNTS

All primary customer account holders now have the ability add/manage additional users who are able to purchase under the primary account. Each additional user will have their own login information.

CLICK OR SCAN TO WATCH THE DEMO
Adding a Sub-account User



There can only be 1x Customer Account per customer number. Additional users can be added by the customer admin in their “My Accounts” area, or a code generated to give to additional users to sign up. There is an option during the sign up process for the new user to use the unique code.

CLICK OR SCAN TO WATCH THE DEMO
**Creating an Account
Creation Code for a Sub-account**



CLICK OR SCAN TO WATCH THE DEMO
**Creating an Account Using an
Account Creation Code**



PRICING AND DISCOUNTS


When you are logged into your account, your pricing/ discount is automatically reflected on the product pages and in your shopping cart.

If you want to check the original list price, you will be unable to so unless you are logged out.

SUPPORT AND FEEDBACK

CONTACT US

For any issues, please use the following avenues to get in contact with Graphic Art Mart.

 1300 426 278

 websupport@gamart.com.au

NSW

NORTH ROCKS | 3B Lenton Place, North Rocks, NSW 2151
P: (02) 8843 0299 | F: (02) 8843 0250 | nsw@gamart.com.au

PEAKHURST | 7/35-37 Norman Street, Peakhurst NSW, 2210
P: (02) 9717 5700 | F: (02) 9717 5750 | peakhurst@gamart.com.au

ROSEVILLE | 26/28 Barcoo Street, Roseville, NSW 2069
P: (02) 9185 1985 | F: (02) 9185 1999 | roseville@gamart.com.au

NEWCASTLE | 11 Concord Street, Boolaroo, NSW 2284
P: (02) 4013 4500 | F: (02) 4013 4555 | newcastle@gamart.com.au

QLD

VIRGINIA | 36 Vauxhall Street, Virginia, QLD 4014
P: (07) 3025 5600 | F: (07) 3025 5650 | qld@gamart.com.au

WILLAWONG | 1.1 Cnr Gooderham and Burman Roads, Willawong, QLD 4110
P: (07) 3568 9400 | F: (07) 3568 9450 | willawong@gamart.com.au

VIC

MT WAVERLEY | 6/163-179 Forster Road, Mount Waverley, VIC 3149
P: (03) 8562 1000 | F: (03) 8562 1050 | vic@gamart.com.au

SUNSHINE | 2/177 Fairbairn Road, Sunshine West VIC 3020
P: (03) 8609 4300 | F: (03) 8609 4399 | sunshine@gamart.com.au

WA

BELMONT | 20 Brennan Way, Belmont, WA 6104
P: (08) 9277 0600 | F: (08) 9277 0650 | wa@gamart.com.au

SA

EDWARDSTOWN | 27 Furness Ave, Edwardstown, SA, 5039
P: (08) 8275 9900 | F: (08) 8275 9950 | sa@gamart.com.au

WEBSITE FEEDBACK

We value your web experience and would like to improve it further. Please take a moment to complete our survey so we can better understand your needs and preferences as well as identify new features that would enhance your shopping experience.

GIVE US YOUR FEEDBACK



GLOBAL BRANDS. LOCAL SUPPORT.

With decades of experience, Graphic Art Mart's professional team will guide you to the best solution for your signage and printing needs.